

- **Item 9 on page 37 of the RFP** has the following requirement: *“The offeror shall list all required certifications and identify the certifying authority, the name and phone number of the point of contact at the certifying authority, and any other identifying data.”* The name and phone number of an appropriate contact at state and national level certifying authorities may not be readily available. Please clarify whether this level of detail is required. **This level is not required in your response; however, it may be asked for during negotiations.**
- **Section R, page 14, Dental Care,** says oral screening will be completed by a dentist or certified dental assistant. Can a nurse trained by the dentist perform the in-depth oral screening? **Yes**
- **Section Q, Inmate Copayment Processing Procedures.** Please clarify whether copayments are charged for mental health/psychiatric medical visits. **No copayments for these types of visits.**
- **Item 6 on p. 18, second bullet.** Please clarify the requirement for including psychiatric hospitalization for detainees in the Preferred Provider Network. Is it not routine for such hospitalizations to be arranged with the State? **If the offeror contracts with private psychiatric hospitals then they would need to be listed in the Preferred Provider Network.**
- **Page 7** states that a VDRL/PRP will be drawn on inmates at intake. Is this a VADOC or Commonwealth of Virginia requirement? **No; however, the health department has strongly encouraged this practice and the VADOC requires screening for sexually transmitted diseases but does not specify in what manner.**
- **Section P on page 14** refers to an “emergency medical grievance.” What is an emergency medical grievance, and who determines the emergency? **An emergency grievance received by staff in reference to medical issues. The Watch Commander along with medical staff (HSA, DON) will determine if in fact it is a valid medical emergency.**
- **Section Q on page 14 re copayments:** Did the WTRJ suspend its copayment program during COVID? **No, we did not suspend copayments; however, inmates with Covid related symptoms and treatments were/are not charged.**
- What is your current approach and expectation to providing COVID vaccines in the WTRJ? **The local health department will be providing vaccinations to any inmate wishing to receive one in May 2021.**
- Does the WTRJA have a Vivitrol program? **No, not at this time.**
- Please identify and provide the contact information for the community resource currently used for methadone if required by a patient. **Crossroads in Suffolk, VA and/or BHG in Chesapeake, VA**
- Would you please provide a copy of your contract with Dentrust? **See attached**